Allowing Pop-ups on the ILEA Acadis Portal

The first time you access the ILEA Acadis portal page, you may encounter an issue where you are unable to login or load the page due to your browser blocking pop-ups. The following guide will walk you through how to fix your settings.

If you are experiencing this issue, you should see the following message in red text beneath the login portion of the portal site, provided you are using Google Chrome.

Iowa Law Enforcement Academy	Sign In
	Enter email address
ILEA is dedicated to providing training that creates professional law enforcement personnel to serve the communities of Iowa. ILEA serves the people of Iowa by setting standards for law enforcement training. The Academy maximizes training opportunities for law enforcement personnel to develop the skills and attitudes necessary to effectively serve and protect the community. ILEA exists to regulate law enforcement training by granting certification to those individuals who successfully complete training.	Sign in Sign in Chrome is currently blocking pop-up windows, which may prevent many features from functioning properly. Placese update your pop-up blocker to allow pop-ups for this site or contact your support personnel for assistance. Reset your password
	Terms of Service Foodback

This indicates a pop-up issue. To fix this, you have two options. The first option is to click on the icon that appears in the URL section of your browser (where the http://address appears) on the right hand side.



Clicking on this will bring up a small box asking if you wish to adjust your settings. You will want to click the top option to allow pop-ups and redirects on the page.

If this icon does not appear and you are receiving the error, you will need to go into your settings manually. To do that, you will want to click on the three dots on the upper right hand side of your screen.



From here, you will want to use the navigation on the left hand side and open the Privacy and Settings section.



And then open up the Site Settings section from the middle options.

Privacy and security
Clear browsing data
Clear bistory cookies cashe a



Scroll down to the bottom of this next page to where it says "Pop-ups and redirects."



Here, we need to add the Acadis portal to the list of sites allowed to use pop-ups. You will want to click the "Add" button, and then insert the Acadis portal URL (<u>https://ialea.acadisonline.com/</u>)



Once you have completed these steps, go back to the Acadis portal page and click the circle arrow at the top to refresh the page. The red text should disappear, and you can login into the system.