

Meeting Minutes

PUBLIC SAFETY TELECOMMUNICATOR TRAINING BOARD

January 22, 2024, 10:30am

ILEA, Room 201/Zoom

7105 NW 70th Avenue

Johnston, Iowa 50131

A meeting of the Public Safety Telecommunicator Training Board was held as a hybrid of in-person and online attendance.

Members present: Blake DeRouchey, Iowa Dept of Homeland Security/EM
Chad Roberts, Iowa Department of Public Safety
Judy Flores, Iowa State Sheriffs' and Deputies' Association
Pete Roth, Iowa Police Chiefs Association
Mike McKelvey, Iowa Peace Officers Association
Angela Dobyms, Iowa Assoc of Public-Safety Communications Officials
Margot McComas, Iowa Department of Public Health
Rhonda Braudis, Iowa EMS Association
Chris Jasper, Iowa Chapter National Emergency Number Association
Jessica Klinker (Chair), Iowa State Police Association

Members absent: Jared Ogbourne, Joint Council of Iowa Fire Service Organizations

Legal Counsel present: Kristi Traynor, Assistant Attorney General

Staff present: Nicole Stevens, Admin; ILEA
Brady Carney, Director, ILEA

Guests present: Brad Button, City of Des Moines

Meeting commenced at 10:33 am.

Motion to approve agenda moved by Braudis second by Jasper. All ayes, no nays, motion passed.

Motion to approve June 12th, 2023 meeting minutes moved by Braudis, second by Dobyms. All ayes, no nays, motion passed.

A discussion was held regarding the makeup of the board related to 80B.11C, Director Carney went through how the board is related to the training standards, groups composed, and what is outlined in Iowa Code. It was also to determine who is represented on the board:

Iowa State Sheriffs' and Deputies' Association - Judy Flores
Iowa Police Executive Forum (nka Iowa Police Chiefs Association) – Pete Roth
Iowa Peace Officers Association – Mike McKelvey

Iowa State Police Association – Jessica Klinker
Iowa Professional Firefighters – VACANT
Iowa Emergency Medical Services Association – Rhonda Braudis
Joint Council of Iowa Fire Service Organizations (nka Iowa Fire Service and Emergency Response Council) – Jared Ogbourne
Iowa Department of Public Safety – Chad Roberts
Iowa Chapter of Association of Public-Safety Communications Officials- International, Inc. – Angela Dobyms
Iowa Chapter of National Emergency Number Association – Chris Jasper
Iowa Department of Homeland Security and Emergency Management – Blake DeRouchey
Department of Health and Human Services – Margot McComas

A question was asked if there are any entities that should be involved that are not involved. None was mentioned.

2024 ILEA training dates and locations of the 40-hour basic training course were discussed and the locations are on the website. All were reminded to let ILEA know if any approved instructors are interested in assisting with training. While there are objectives for the designated topics covered, Director Carney stated if the instructor would like to add content, they are open to this.

Discussion was held regarding the overview and feedback for the most recent ILEA 40hr basic. The agenda was presented and asked if anything was missing. There was also discussion on whether there was inconsistency of the written material, what is being taught from class to class, as well as if it matches what administrative code requires to be taught. Director Carney indicated further discussion with staff would occur on these topics

2024 Plan for Director Agreements re: Telecommunicator Training Courses: Director Carney started reaching out to Chiefs and Sheriffs, regarding topics, how they aligned with the rules currently, and needs for the rules moving forward. As ILEA is focusing on these issues for the rule re-writes, the Director won't be considering any agency telecommunicator training course agreements for 2024. There was discussion clarifying that Director Carney was speaking to Director's Agreements under Iowa Code section 80B.12 and not individual waivers requested for extensions to train, etc.

Dobyms questioned if there would be 911 representation on the ILEA Academy Council, whose membership is defined in Iowa Code. DeRouchey questioned if the Board had the ability to request legislative changes. The Board was reminded it was created as an advisory board to the Director of ILEA only.

Chair Klinker advised there is a national standard in place that was built together through a partnership of 911 council, APCO, NENA, and the Denise Amber Lee Foundation. DeRouchey has information from other states as to what is required regarding each state. DeRouchey has the information that he can send out.

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Board members requested lesson plans and objectives from ILEA's basic training course, mentioning they have been requested previously. Director Carney will provide the materials for the last class and maybe the next 2-3 for comparison. Brad Button discussed the rate of turnover for telecommunicators in his agency and questioned of the timing of training given that turnover. There was discussion about hybrid training, online only training, and virtual training. Do other options make sense? All agreed this needed to continue to be discussed.

Dobyns asked what information needed to be in the next training, what is the best way to train all telecommunicators across the State of Iowa.

ILEA's red-tape rules review is slated for 2026. ILEA will need to have new rules ready for review and adoption by this time. Director Carney stated it doesn't have to stay as no director agreements until 2026, but we have to move forward to something that makes sense.

No communication from the public.

No committee member announcements.

Discussion took place for a regular meeting schedule, every other month to stagger the academy council.

No communication from the public

Pete Roth stated he is looking for a Chief to represent this group, Pete will continue to be around until a replacement can be found.

Next meeting scheduled for March 19th, 10am.

Braudis moved to adjourn the meeting, seconded by Flores. Meeting was adjourned at 12:04 p.m.